

# tideline newsletter tideline aquatics

## Take Note Of Our New Store Hours Below!!!

### Tideline Aquatics New Store Hours

<b>Monday</b>	<b>Closed</b>
Tuesday-Friday	11am-7pm
Saturday	10am-6pm
Sunday	12pm-5pm

## SAVIO UV FIRES – THESE OLD DESIGN UNITS ARE CAUSING FIRES.... CHECK YOUR UNIT!!



**THE REMAINS OF A SAVIO SKIMMER IN THE SUMMERVILLE AREA AFTER THE UV CAUGHT FIRE AND MELTED THE ENTIRE UNIT.....**

When the first customer called us a couple of years ago and said that their Savio skimmer unit had caught fire, we thought it to be just a fluke. The Savio UV installed inside the skimmer box had caught fire and burned up the entire unit with flames rising three feet above the skimmer. Thankfully nobody was harmed and the

equipment was all replaced by Savio. Again, we at Tideline Aquatics thought it was just a unit that malfunctioned.



**THIS PHOTO SHOWS THE SAVIO UV UNITS BURNED UP WIRES AND LAMP CONNECTION.**

About a year later, another Charleston customer had their Savio skimmer unit burned up in their pond. This time when we spoke with Savio they said they were looking into a possible problem. Once again, Savio replaced the damaged equipment. The customer chose not to use a Savio UV during the replacement of the equipment in this instance. We at Tideline were concerned but confident that Savio would fix the cause and issue some sort of warning.

Now we have this family in Summerville. I (Chris) personally went and viewed this burned up unit. The pond was surrounded in pine straw with wonderful landscaping all around the pond. The owner was lucky that the fire did not spread to the straw and burn up his entire yard. A Japanese Maple planted next to the skimmer had burned up branches nearly three feet above the unit. When we (Tideline Aquatics) contacted

Savio about this fire, they said they were aware of the problems with the old model UVs. If the lamp is not installed fully in the clips of the old design units, then an arc can occur that could cause a fire. There is no way a customer can view the installed lamp to ensure it is fully installed into the clips. Savio has not recalled these units. Savio has not sent out any warnings to customers using these flawed design UV units. This is just not the way to do business.... Someone is going to get hurt if a fire occurs and were to spread to someones home! It is of grave concern to us at Tideline Aquatics.....

Savio has taken over two weeks to handle this problem with the customer in Summerville. Numerous calls with different stories from customer service reps Joseph and Richard have made this a difficult situation to make good for our customer. We at Tideline finally just supplied the customer with the components since Savio kept dragging their feet in getting the needed components to our customer.



**THIS SAVIO UNIT CAUGHT FIRE AND DAMAGED THE DECK TO A HOME IN WEST COLUMBIA SC**

The lack of concern by Savio for customers still using these flawed units is just unethical. There are reports of fires in units in other areas and we have provided photos for your viewing. We are dropping the Savio line of products from our inventory and searching for a new company to handle our pond product needs. Savio needs to accept that their product is flawed and issue a recall AND replace units out there that are still in customers ponds that have no idea of the danger...



**SAME SKIMMER UNIT BURNED IN WEST COLUMBIA**

If you own one of these units we strongly suggest you contact Savio and demand a replacement. Don't let this happen to your pond.

[www.savio.cc](http://www.savio.cc)

## **HELPFUL HINTS FOR BEGINNER AQUARISTS!**

- If you have a saltwater aquarium and water evaporates, you should top the aquarium off with treated freshwater not saltwater. Only the water evaporates, not the salt!
- If you use reverse osmosis water for topping off your saltwater aquarium, you should add buffer to bring the KH (carbonate hardness) up in the water before adding it to your aquarium. This will help in maintaining the proper KH.
- If you use reverse osmosis water in your freshwater aquarium, it should be buffered and an electrolyte replacement product should be added before using the water. It is too stripped to be used "as is".
- Most medications and test kits have expiration dates. Be certain that you are not using products that are out of date.
- If you use a power strip for plugging in different components for your aquarium it should be mounted up – never leave it on the bottom of the stand or carpet where water can enter the unit and possibly short out or cause a fire.
- Power cords that are plugged in should all have enough length to allow a loop in the cord. If water were to run down the cord, it will drop off the loop instead of running to the receptacle.

- If you are using a light fixture above your aquarium, you need to ensure you either use a glass top or a shield to prevent moisture from getting inside the electrical components of the light fixture. This can cause a fire if this occurs!
- Activated carbon (sometimes incorrectly referred to as charcoal) must be replaced about every 4-6 weeks. It is NOT rechargeable or reusable.
- Never spray air fresheners or other products around the aquarium. These products will kill your animals!
- Test kits use reagents that are often toxic. Keep them away from children and never rinse your test vials in your aquarium.
- If you have a reef aquarium and you are handling any anemones or live corals, rinse your hands well afterward. The stinging cells of these organisms can cause you major problems if you were to touch your eyes.
- Palythoas and zoanthids are extremely toxic animals. Any fluids released by these animals can blind you if you get it in your eyes.
- Aquariums require a partial water change of 25% at least once per month. Evaporated water does not replace a partial water change. Only the water evaporates. The accumulated organics remain in the aquarium water.

**TICKETS FOR THE 2010  
CHARLESTON SHOWA KOI  
CLUB'S POND TOUR NOW  
AVAILABLE AT TIDELINE**

Get your tickets now for this once a year Charleston event! More details can be found at: [www.charlestonshowakoiclub.org](http://www.charlestonshowakoiclub.org)



**NEW ARRIVALS FOR THIS WEEK:**

**FEEDER ITEMS ON THE MENU:**

Feeder Goldfish, Feeder Guppies, Feeder Ghost Shrimp, Feeder Crayfish, Feeder Fiddler Crabs, Live Black Worms, Live Brine Shrimp

**FRESHWATER FISH:**

Assorted Swordtails, Assorted Platys, Dalmation Mollys, Gold Dust Mollys, Silver Mollys, Black Yucatan Mollys, Lyretail Cremecicle Mollys, Electric Blue Male Crowntail Bettas, Crowntail Male Bettas, Male Thai Fighter Bettas, Black Male Fighter Bettas, Male Standard Bettas, Dwarf Gouramis, Gold Gouramis, Opaline Gouramis, Pearl Leeri Gouramis, Giant Danios, Cherry Barbs, Gold Barbs, Jack Dempseys, Brilliant Jewel Cichlids, Tropheus Duboisi, Jaguar Cichlids, German Blue Rams, Assorted Oscars, Small Frontosa Cichlids, XL Male Red Empress Cichlid, VC-10 African Cichlids, Sprengerae Cichlids, Auratus Cichlids, Clown Plecostomus, Albino Corydoras Catfish, San Juan Corydoras Catfish, Orange Stripe Corydoras Catfish, Botia Angelicus Loaches, Clown Loaches, Botia Lohachata Loaches, Bala Sharks, Black Sharks, Rainbow Sharks, Tiretrack Eels, Yellowtail Spiny Eels, Black African Knifefish, Black Ghost Knifefish, Silver Arowanas, Redtail Barracudas, Asian Needlefish, Elephant Nose, African Ropefish, Banded Leporinus, Fantail Goldfish, Lionhead Goldfish, Orandas, Black Moors, Bubble Eye Goldfish, Assorted Glofish, Cardinal Tetras, Neon Tetras, Black Skirt Tetras, Blind Cave Fish, Red Serpae Tetras, Whitefin Rosey Tetras, Japonica Shrimp, Cherry Shrimp.

**SALTWATER FISH:**

Queen Triggerfish, Purple Queen Anthias, Coral Beauty Angelfish, Flame Angelfish, Argi Pygmy Angelfish, Eiblii Angelfish, Annularis Angelfish, Blue Face Angelfish, Adult Fiji Emperor Angelfish, Koran Angelfish, Red Lyretail Anthias, Royal Grammas, Algae Blennies, Blue & Gold Blenny, Kleini Butterflyfish, Collare Butterflyfish, Black & White Heniochus, Striped Cardinalfish, Black Clarkii Clownfish, True Percula Clownfish, Tank Bred Ocellaris Clownfish, Skunk Clownfish Pair, Ocellaris Clownfish Pairs (trade ins), Green Chromis, Azure Damsel fish, Black Cap Damsel fish, Blue

Sapphire Damselfish, Spotted Mandarin  
Dragonets, Scooter Dragonets, Green Mandarin  
Dragonets, Blue Spotted Watchman Gobies,  
Rainfordi Gobies, Dragon Sifter Gobies, Yellow  
Watchman Gobies, Clown Gobies, Firefish  
Gobies, Golden Head Sifter Gobies, Diamond  
Sifter Gobies, Longnose Hawkfish, Green Wolf  
"Eel", Tank Bred Indigo Dottyback, Dogface  
Pufferfish, Blue Dot Pufferfish, Porcupine  
Pufferfish, Foxface Rabbitfish, Tank Bred  
Seahorses, Big Eye Squirrelfish, Clown Tangs,  
Powder Blue Tang, Blue Regal Tangs, Desjardini  
Sailfin Tang, Yellow Tangs, Naso Tang, Small  
Clown Triggerfish (only 1), Niger Triggerfish,  
Humu Triggerfish, Harlequin Tuskfish, Red  
Velvet Fairy Wrasses, Vermiculate Leopard  
Wrasses, Dragon Wrasse, Filamented Fairy  
Wrasse, Banana Wrasse, Sixline Wrasses.

### **INVERTEBRATES AND CORALS:**

Green Bubble Anemones, Long Tentacle  
Anemones, Sebae Anemones, Corkscrew  
Gorgonian, Green Long Tentacle Plate Corals,  
Neon Lobophyllia Coral, Bubble Corals, Fancy  
Trachyphyllia Corals, Orange Sun Tubastrea  
Corals, Green Pipe Organ Coral, Neon Candy  
Caulestrea Corals, Green Torch Corals,  
Branching Montipora Corals, Toadstool  
Leathers, Finger Leather Corals, Red Tip Reef  
Hermits, Scarlet Reef Hermits, Seahares,  
Assorted Mushroom Rocks, Blue Anthelia, Pink  
Palythoas, Emerald Green Flower Mushroom,  
Derasa Clam, Squamosa Clam, Turbin Snails,  
Nassarius Snails, Bumble Bee Snails, Tiger  
Pistol Shrimp, Cleaner Shrimp, Fire Shrimp,  
Peppermint Shrimp, Golden Banded Shrimp,  
Coral Banded Shrimp, Serpent Starfish,  
Chocolate Chip Starfish, Red Linkia Reef  
Starfish.

The above livestock items are from our most recent shipments. We have many other species of fish and live corals from previous shipment as well!!